

# Major Institution Master Plan Annual Report Review

Swedish Medical Center | Cherry Hill Campus

December 2024

# 2023 Annual Report Highlights – Progress in Meeting Transportation Management Program (TMP) - Goals



Increase advocacy for Swedish employees with obstacles riding public transportation



Reducing Drive Alone Rate



Grow carpool and vanpool programs



Increase education on alternative transportation.

# 2023 Annual Report Highlights – Progress in Meeting Transportation Management Program (TMP) - Highlights

## Vanpool:

- The vanpool program was updated in January of 2023. The new and improved vanpool program became 100% subsidized by Swedish.
- Increase of 30.3% of the Swedish Vanpool interest list, with ~2100 trips logged into the Caregiver Commute Portal.

## Carpool:

- Carpool interest list increased 26.2% in 2023. Making carpool the preferred alternative commute method for Swedish caregivers, resulting on an average of 6285 carpool trips per month logged in the Caregiver Commute Portal

## Orca Pass Bus Program:

- As of December of 2023, this program has successfully issued close to 754 Orca bus passes for SMC and 173 for SMG. At SMC covering over 43% of the entire SMC population (1734 caregivers)

# 2023 Annual Report Highlights – Progress in Meeting Transportation Management Program (TMP) – Highlights, Continuation

## Shuttle Services (NEW):

- The shuttle services between First Hill and Cherry Hill were reinstated on June 1st of 2023. Swedish Shuttle operates between Swedish First hill locations and Cherry Hill campus.

## Biking (NEW):

- A new and improved bike care area was built at First Hill for all caregivers including Cherry Hill to commute between campuses. This new area is triple the size has a new capability of allowing E- bikes to charge free or charge, totaling space for ~60 bikes. This area is for all Swedish employees, contractors, and vendors. For safety reasons, this area is not accessible to visitors. Bikes for patients can be stored in this area upon request.

# 2023 Annual Report Highlights – Progress in Meeting Transportation Management Program (TMP) – Highlights Continuation

Caregiver Commute  
Department visits  
and partnership with  
HR:

In 2023, the Caregiver Commute team participated in department huddles, campus core leaders meeting and participated in hiring events promoting all commuting programs with emphasis on alternative commute methods.

The focus continues to be on re-educating current and new staff members.

The intention of the 2023 period and the slogan for the team was *“Let’s get to them, before they get to us.”*

Swedish Caregiver Commute team continued partnering with HR and hiring managers to share commuting information with future employees, during the onboarding process.

# Swedish Cherry Hill – Response to Comment Letter from SDCI and SDOT - Highlights

## Covid past and current challenges in Transportation and Commute Behavior

- Provided further information regarding impacts of Covid 2020-2022 and continued challenges through 2023 to present time.

## Directional Capacity Analysis

- Providence Swedish has engaged and contracted Commute Seattle services to provide this analysis. Estimated timeline for the result of analysis still to be determined by Commute Seattle.

## Seattle 2030 District

- Swedish Cherry Hill and all other organizations part of the campus will re-evaluate benefits of joining this group in 2025.

## Campus subsidies and Commuter Incentive Pilot

- Subsidies were confirmed for all organizations. Sabey is following up with LabCorp regarding their transit subsidies.
- Currently exploring point-base system

## Biking Program

- Clarification provided on Bikeshare partnerships, usage of Bike facilities and Break-It Fix-It stations

# Swedish Cherry Hill – Response to Comment Letter from SDCI and SDOT - Highlights

Other  
Items:

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Shuttle Operations  
and clarification on  
Intercampus Lyft  
Commute Pass

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Guarantee Ride  
Home and Free Taxi  
Rides for Providers

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Peak Occupancy  
Count

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## Pending questions:

- Item 7 “Council Condition 1 speaks to the need for a public meeting with the IAC for a 5-year review of the implementation status of the MIMP. Now that a quorum is established at the IAC, one of these 5-year review meetings should be scheduled with the IAC and appropriately advertised to the surrounding community.”
  - *Need clarification on ownership.*
- Item 9 (f) “Please replace "community trip survey" and "CTR Survey" with "Seattle Commute Survey" to avoid confusion. - Need more clarification on this item.
  - *The survey name is called out in WAC 468-63-040 and WAC 468-63-020 as “CTR Survey” or “Commute Trip Reduction Survey*



Thank you



# Appendix

# 2022 CTR – Comments Highlights

Insights from the 2022 Survey revealed that the top three reasons employees sometimes opt to drive alone are:

1. Convenience of driving alone



2. Unreliability of public transportation



3. Inflexible schedules or late-night departures, which pose safety concerns, particularly during the darker months.



We would like to further discuss improving lighting and security in the Cherry Hill area, as well as around the train stations in Capitol Hill and the International District.

# Pandemic Challenges

## Ridesharing:

- Due to social distance implementations made by the CDC, all caregivers commuting via a rideshare (were asked to re-evaluate their commute choice.
- Vanpool and Vanshare occupancy decreased from a standard 7 passenger van to no more than 3 passengers per vehicle.
- Carpools made out caregiver who did not reside in the same household were dismantled.

## Transit:

- Multiple transit routes that serve Swedish campuses were cancelled, delayed and/or modified.
- Caregivers who relayed on mass transit as their main primary commute option, were forced to find an alternative commute option which was predominately driving alone to work.

## Staff Shortages:

- In 2022, an average of 57% of nursing staff was requested to stay overtime, resulting in the need for these caregivers to drive to work in order to have a reliable commute home.
- 62% of nursing staff was requested to stay on stand-by by December of 2022. All staff on stand-by is required to report to work within an hour of call, resulting in caregivers needing to drive in to work to assist with patient care in a timely manner.
- Throughout 2022, between 400-700 additional staff was required to float in between campuses, throughout the system which included Swedish First Hill, Cherry Hill, Edmonds, Issaquah, Ballard, Redmond, and Mill Creek campuses.

## Transportation Events:

- During the pandemic Swedish cancelled scheduled transportation events such as the Transportation Fairs at all campuses, Bike Breakfast, and the Integrated Transportation Board meetings.